

## **HEART**

The Human Environment Analysis Reasoning Tool (HEART) is a multi-layered knowledge map that helps operational analysts and planners to understand and develop strategies for behaviour change in both operational and organisational environments. It also gives access to a comprehensive collection of analysis resources. It was developed by a NATO System Analysis and Studies Panel task group and the version for which the access details are available as part of the 32 ISMOR proceedings is maintained by Phil Jones, Dstl (see [www.ismor.com/32ismor\\_archive/workshops/32ismor\\_heart\\_guide.pdf](http://www.ismor.com/32ismor_archive/workshops/32ismor_heart_guide.pdf)).

Another version is available for MoD UK users - contact Phil for more details.